



National e-Assessment Centre, Delhi
Room No. 401, 2nd Floor, E-Ramp,
Jawaharlal Nehru Stadium, Delhi-110003.



Pr.CCIT(NeAC)/2019-20/64

Dated: 30.12.2019

Subject:- Help Line for queries relating to notices issued by the National e-Assessment Centre (NeAC)- delhi.ito.hq.pccit.neac@incometax.gov.in, 18001801961(e-filing; general queries)

With a view to provide assistance in the cases of faceless e-Assessment, under 'E-assessment Scheme, 2019' applicable for A.Y. 2018-19 onwards, the helpline facilities, exclusively for taxpayers to whom notices have been issued by National e-Assessment Centre(NeAC), are as under:-

- delhi.ito.hq.pccit.neac@incometax.gov.in
- 18001801961(e-filing; general queries)

2. The e-mail for query should invariably contain following details: -

- PAN
- Soft copy of the notice
- Details of help required.

3. The queries may be sent only to the aforesaid e-mail Id and not to any other e-mail id/telephone/WhatsApp, as it shall be entertained on aforesaid e-mail/phone ONLY.

4. This issues with the approval of Principal Chief Commissioner of Income-tax (National e-Assessment Centre), New Delhi.

(Chandan K. Srivastav)
Assistant Commissioner of Income-tax
National e-Assessment Centre, Delhi

Copy for kind information and necessary action to:-

- The CIT(OSD), Media Coordinator, CBDT for giving wide publicity.
- The Web Manager, www.incometaxindia.gov.in for uploading on the website.