

**GOVERNMENT OF INDIA
INCOME TAX DEPARTMENT,
MINISTRY OF FINANCE**



NOTICE inviting Response to RFP for Selection of Managed Service Provider (MSP) for creating & operating Centralized Processing Center (CPC) to process TDS Statements for Income Tax Department

Income Tax Department (ITD) intends to engage a Managed Service Provider (MSP) to assess the requirements and thereafter develop, operationalize and eventually manage a Central Processing Center for TDS. This Center would be set-up to process TDS Statements and to identify the Defaults (namely Non-payment, Short Payment, Short Deduction, Late Payment and other defaults under various provisions of Direct Tax Act) and PAN Errors etc. and develop a mechanism to rectify the defaults / errors through intelligent technological aids and by persuading with the Deductors

Detailed Scope of work has been included in the RFP document. Desired features of the solution is also detailed in the RFP document.

NOTE-

1. The **Pre-Qualification criteria** for the bidder have been mentioned in the RFP document and need to be adhered to in order to be considered.
2. Considering the wide variety of skills and resources needed to implement the said Project, a group of Companies are allowed to come together and bid for this project as a **consortium**. **The details of consortium approach is available in the RFP document.**

RFP document

The RFP document can be obtained from Sh. Rajneesh Batra, AD(Systems) at A.R.A Centre, Ground Floor,E-2, Jhandewalan Extension, New Delhi during the working hours by paying a non-refundable fee of **INR 10,000 (INR Ten Thousand only)** in the form of a crossed demand draft of only Nationalised/Scheduled Banks drawn in favour of **"The Accounts Officer, Zonal Accounts Office, Central Board of Direct Taxes, New Delhi"** and payable at **New Delhi** and executing a Non-Disclosure Agreement (NDA) as per format. The format of NDA is available for free download in "Tender" section at www.incometaxindia.gov.in

Important Dates:

Last Date for submission of written clarification: 11/07/2011

Pre-bid Conference: 15/07/2011

Last date for Submission of Bids: 12/08/2011 at 14:00 hrs

Contact Details

Shri Ravi Agrawal, Director of Income Tax (Systems)-II
ARA Centre, E-2, Jhandewalan Extension, New Delhi – 110055
Tel No. +91 0120-2770110,2770042 Fax : +91 0120-2770060, 2770842
E-mail: dit2.systems@incometaxindia.gov.in , satpalgulari@incometaxindia.gov.in

Key Events & Dates

1	Tender Inviting Authority	INCOME TAX DEPARTMENT MINISTRY OF FINANCE
2	Job Requirement	Selection of Managed Service Provider (MSP) for creating & operating Centralized Processing Center (CPC) to process TDS Statements for Income Tax Department
3	Publication of the RFP	28 th June, 2011
4	Cost of Tender Document	The Bid document can be obtained from Sh. Rajneesh Batra, AD(Systems) at A.R.A Centre, Ground Floor,E-2, Jhandewalan Extension, New Delhi by paying INR 10,000/- (non-refundable)) in the form of a crossed demand draft of only Nationalised/Scheduled Banks in favor of "The Accounts Officer, Zonal Accounts Office, Central Board of Direct Taxes" and payable at New Delhi. The bid document will be available on all working days during office hours till 4.00 PM on or before 11 th August 2011.
5	Last date for receiving queries / clarifications	11 th July, 2011 till 1700 hours
6	Time, Date & Venue of Pre-Bid Conference	1400 hours on 15 th July, 2011 at A.R.A Centre, Ground Floor,E-2, Jhandewalan Extension, New Delhi
7	Date of Response to Bidder Queries	18 th July, 2011
8	Last date for submission of Bids	Up to 1400 hours on 12 th August, 2011 at A.R.A Centre, Ground Floor,E-2, Jhandewalan Extension, New Delhi
9	Bid Processing Fee Payable	Bidders shall submit, along with their Bids, Bid Processing Fee of Rs. 1,00,000/- (Rupees One Lac only), in the form of a Demand Draft drawn on a Nationalized Bank in favor of ' Accounts Officer, Zonal Accounts Office, CBDT, New Delhi', payable at New Delhi
10	Bid Security /Earnest Money Deposit Amount Payable	Bidders shall submit, along with their Bids, Bid security or Earnest Money Deposit (EMD) of Rs. 25,00,000/- (Rupees Twenty-five Lac only), in the form of a Demand Draft drawn on a Nationalized Bank in favor of ' Accounts Officer, Zonal Accounts Office, CBDT, New Delhi', payable at New Delhi
11	Opening of Pre-qualification bids	1500 hours on 12 th August, 2011

12	Opening of Technical bids	1500 hours on 17 th August, 2011
13	Technical Presentation & Demonstration /POC	25 th August, 2011
14	Date for the opening of Financial / Financial Bid for technically qualified bidders	25 th August, 2011